

SURVEY

1. How do you assess the impact of the bridge reconstruction investment on your daily life?

- ☐ definitely positively
- ☐ positively
- ☐ neither positively nor negatively
- ☐ negatively
- ☐ definitely negatively

2. How do you think the implementation of the investment has influenced the community you live in?

- ☐ definitely positively
- ☐ positively
- ☐ neither positively nor negatively
- ☐ negatively
- ☐ definitely negatively

3. Did you have any concerns about the implementation prior to start of the investment?

- ☐ yes [if YES please answer question 3A]
- ☐ no
- ☐ hard to say

3A. In your opinion, have your earlier concerns been confirmed at the investment implementation stage?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

4. In your opinion, has the Investor taken sufficient measures to mitigate the negative consequences of the investment execution?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

If:

YES what kind of:

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6. Can you rate on a scale of 1 to 10 whether the investment implementation has influenced you and your loved ones?

Definitely negatively	1	2	3	4	5	6	7	8	9	10	Definitely positively
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7. Can you rate on a scale of 1 to 10 whether the investment implementation has influenced the community you live in?

Definitely negatively	1	2	3	4	5	6	7	8	9	10	Definitely positively
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8. Was your property affected (temporarily occupied or expropriated) during the investment implementation?

- ☐ Yes [if YES please answer questions 9-21].
- ☐ No

9. As a result of the investment implementation, has your household's and property's socio-economic situation been maintained at pre-project levels?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

10. Has the implementation affected the sources of livelihood or sustenance of your household?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

11. Has the investment implementation improved the living conditions and/or livelihoods of your household?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

12. Was the information provided to you during the investment process about the the identified impacts and the planned compensation/mitigation measures sufficient?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

13. Were you aware that the possibility to apply for compensation measures and the procedures for obtaining them are described in the "Land Acquisition and Resettlement Action Plan" [LARAP] ?

- ☐ yes, and I had access to LARAP copy
- ☐ yes, but I did not know how to access the LARAP copy
- ☐ I am not sure
- ☐ no

14. Was the compensation received sufficient to cover the impact/loss of assets caused by the investment execution?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

15. Did you receive the compensation you had accepted within the agreed deadline?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

16. Did you receive clear information on the time of impact/occupation of the property and did the planned time of impact differ from the actual time?

- ☐ yes [if YES please answer question 17]
- ☐ no
- ☐ hard to say

17. What impact has this difference in time of occupation had on your household and/or business activity?

- ☐ had no impact
- ☐ significant impact
- ☐ insignificant impact
- ☐ hard to say

18. Did you receive compensation in accordance with the rules set forth in the LARAP?

- ☐ definitely yes
- ☐ rather yes
- ☐ neither yes nor no
- ☐ rather not
- ☐ definitely not

19. Did you know where to go and how to easily resolve problems or complaints related to land occupation and/or the investment implemented in general?

- ☐ yes
- ☐ hard to say
- ☐ no

20. How do you see the approach to stakeholder engagement used in the investment process, including those affected by the investment?

- ☐ definitely positively
- ☐ positively
- ☐ neither positively nor negatively
- ☐ negatively
- ☐ definitely negatively

- the main difficulties were:

[illegible]